# Nishtha Agrawal

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## Education

**New York University, Courant Institute of Mathematical Sciences** 

Master of Science in Computer Science

BITS Pilani

Bachelor of Engineering in Electronics and Instrumentation, GPA: 7.61/10.0

Aug 2023 - Present New York City, USA Aug 2017 - Jul 2021

Goa, India

#### Technical Skills & Relevant Courses

Languages: Python, SQL, C/C++, Java, HTML, CSS, JavaScript

Frameworks: Git, Linux, Keras, MATLAB, YOLOv3, OpenCV, TensorFlow, Numpy, Spring Boot, RESTful API,

MongoDB, Kubernetes, Docker, Mockito, React.js, Vue.js, Grafana, Confluence, Jira, Lens **Relevant Courses**: Object Oriented Programming, Computer Programming, Operating Systems

# **Professional Experience**

# New York University, Courant Institute of Mathematical Sciences

Sep 2023 - Present

Graduate Teaching Assistant

## **HCI-VIS Lab, University of Massachusetts Amherst Website Link**

Apr 2023 - Aug 2023

Research Intern

- Explored the concept of the cooperative principle, i.e., **Gricean Maxims**, and implemented them in developing an appropriate **chatbot for Parkinson's patients**
- Deployed **Rasa chatbot**, integrated with Alexa, to compare responses of our chatbot with Rasa chatbot and ChatGpt and derive valuable conclusions for research objectives
- Conducted extensive research on Natural Language Processing (NLP) techniques and methodologies to gain a
  deep understanding of the field and its applications in developing conversational agents

#### Flipkart Website Link

Jun 2021 - Mar 2023

Software Development Engineer, Recommendations Team, Search Experience

Bengaluru, India

- Achieved a 50% reduction in system latency by minimizing fetch calls and optimizing cache memory usage by 50%
- Acquired and applied tech stack including Aerospike, Elastic Search, and Spring Boot to effectively contribute to the development of functionality for recommendation systems
- Performed migration and rebase of Java 8 code to Java 17 code
- Personalised the shopping experience of more than 20,000 customers per second by implementing Machine Learning algorithms like Logistic Regression, XGBoost, and Random Forest
- Executed over 10 deployments utilizing Kubernetes, building Docker images in CI/CD pipelines, and implementing Helm Chart

## **Shop 101 Website Link**

Jul 2020 - Dec 2020

Software Developer Intern

Mumbai, India

- Developed a user-friendly dashboard enabling users to visualize their payment history, while implementing secure
   login authentication through Redux state management
- Implemented form validations and incorporated APIs into Shop 101's official website

### TamilNadu Science and Technology Centre Website Link

Aug 2020 - Dec 2020

Research Intern

Chennai, India

 Employed NLP to impart Artificial Intelligence to device-antagonistic DialogFlow chatbot to support over 14 languages

#### **VenueMonk Website Link**

Jun 2020 - Jul 2020

Software Engineer Intern

Gurugram, India

- Coordinated in building **React components** for the official website of LimeChat, India's pioneering level-3 Al chatbot company, leading to seamless **automation of the content system**
- Utilized Bootstrap to enhance browser compatibility and enhance mobile responsiveness for the official company website

## **Object Tracking using Image Processing and Python**

- Conducted analysis on the sample dataset utilizing **linear logistic regression** to create a comprehensive linear model and implemented **mean subtraction and band pass filtering** techniques to eradicate image noise
- Executed the YOLOv3 model (A Deep Learning Model) using the TensorFlow framework, accurately detecting the presence, positioning, and categorization of objects in a photograph
- Employed **OpenCV** and **Python** to access video metadata. Executed **Kernel-based tracking** to systematically examine video frames and produce target movements within the frames

#### **Spirit Level Reaction Time Tester**

- Developed a tester that aimed to test the sobriety of a person by featuring **two push-buttons** (START and STOP) and **nine LEDs** on a bar graph as a part of the user interface
- Setup random delays between the LEDs to measure the sobriety indicated by the number of LEDs lit up by the time user presses the STOP button
- Prepared the prototype for the design and removed any bias from the system by generating a random number which is used to start the process by latching the value of the timer from an internal clock

#### Hackathons

- The Amdocs W-Code Clan 2.0 Contest (Ranked 77/6630)
- Jumpstart 2020 by Publicis Sapient (Ranked in top 500)
- Code Diva Hackathon by ServiceNow (Ranked in top 60)
- · Myntra HackerRamp (Qualified first level)

# Voluntary Experience

AccioJob Apr 2023 - Aug 2023

Course Instructor

- As a Machine Learning and Data Structures and Algorithms course instructor, I guide 200+ diverse students
- Supervised 40 software enthusiasts on ML, Data Structures and Algorithms as well as Software Development
- Organized informative resume-building sessions and mock interviews on 1-1 basis

#### **IEEE Bits Goa Student Chapter**

Core Member

- Hosted and lead Lumini, the annual tech symposium, which provided a platform for students to interact with industry
  professionals and gain knowledge from respected researchers in various fields
- Conducted workshops, lectures and enhanced professional awareness within the technical community

# Nirmaan Organization-Goa Chapter

Core Member

- Conducted free educational lectures and mentored children for the underprivileged sections of local communities
  to prepare them for the entrance exam of JNV, a public school that offers free education
- Organized free medical checkups, informative sessions on menstrual health and hygiene and conducted free sanitary pad distribution

# Extra-Curricular Activities and Leadership positions

#### The Department of Photography

Coordinator

- The Department of Photography is among the largest student-body at BITS Pilani Goa Campus and is responsible for digitally archiving all the official and student activities on campus
- Managed a team of 159 members capturing tech events and student festivals throughout the year
- Raised more than INR 2,00,000 through various sources to purchase inventory

#### Dance Club, BITS Goa

Member